

DOMAIN REGISTRY SERVICES

Queries on domain registry services should be sent to domains@technique.eu. We will respond to your query within 5 working days and will use best endeavours to resolve problems within 2 working days.

If you wish to complain about our registry services then please contact domains@technique.eu. To escalate a complaint please contact support@technique.eu.

If you wish to raise a complaint about abuse you have received (phishing scams, spam e-mails etc) please contact us at domains@technique.eu with as much detail as possible. We will investigate your complaint immediately.

If you wish to make a complaint about a service you have received, please submit an email to us at domains@technique.eu including as much detail as possible. We will acknowledge your complaint within 1 business day and aim to resolve any issues within 5 business days.

Details of our agreement with Nominet and their complaint procedures can be found at <http://www.nominet.org.uk/uk-domain-names/registering-uk-domain/legal-details/terms-and-conditions-domain-name-registration>

All domains are renewed on an annual basis. If you do NOT wish to renew a domain please make sure you contact sales@technique.eu a minimum of 35 days before your domain expires. Unless requests to the contrary are received, all domains are renewed automatically approximately 30 days before the domain name expires.

If you request that you no longer wish to have your domain name renewed, it will be left to expire and all services provided regarding that domain name will be suspended. Your domain name will then go into a 30 day protected period, after 30 days your domain will be suspended by Nominet and it will go into a 60 day grace period. If you change your mind and still wanted to retain your domain name, you still can and at the original renewal price. This must be requested by email before the 80th day after your domain has expired, after 90 days your domain will be cancelled and deleted from the register and made available for resale through a third party registrar by Nominet. Technique will not guarantee the renewal of a domain name after this happens.

Registration and Renewal of a domain name are subject to the applicable terms and conditions.

If you no longer wish Technique to provide domain name registration services, please contact domains@technique.eu Technique will not charge you for transferring a domain to another registrar's tag

Contacts Details
Technique Ltd

6 Thatcham Business Village
Thatcham
Berkshire
RG19 4LW
Tel: 01635294700
Email: domains@technique.eu